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## Terms and Conditions: Skype Guitar Lessons

1. In consultation, there will be weekly or bi-weekly guitar lessons via Skype, each 30, 45 or 60 minutes in length. The lesson duration of choice will determine a fixed price.
2. A payment of at least 4 lessons will be made **in advance** before lessons commence to the following PayPal ID: [info@lennertkemper.nl](mailto:info@lennertkemper.nl). The student will receive an invoice by e-mail. No payment = no lessons.
3. Refunds of lessons are NOT possible.
4. Before each lesson, the student will log into Skype **on time**. If the student is late or cannot make the lesson, the teacher must be notified in advance by e-mail or Facebook PM **at least 24 hours in advance**. Absence or delay without or with overdue notice will not be made up. After 10 minutes of non-notified delay after the starting time of the lesson, the lesson will be cancelled. In certain exceptional situations, the lesson can be made up in consultation. PLEASE NOTE: 3 x illicit absence = no more lessons and there are no refunds.
5. The student meets the expectations communicated to them in terms of practice and effort as much as possible.
6. Lessons can be commenced and/or ended at any time of the year.
7. The student tunes their guitar before the lesson starts.
8. The student must possess the following for Skype lessons: **a guitar, an HD webcam with audio and additional learning materials**.
9. Only unless there is an emergency, mobile phones should be either switched off or put on "Silent".
10. The student is requested kindly to save questions for during lesson time.